BMC Software, Inc. would like you to know how to use BMC's trademarks properly.

Below, we refer to both BMC's trademarks and product names as "BMC's trademarks." For a complete list see <u>BMC U.S.</u>

Registered <u>Trademarks</u> and <u>BMC A-Z Supported Product List</u>. Use of BMC's trademarks is permitted <u>in word-form only</u>

provided that the use is according to the trademark guidelines explained below. Use of BMC's logos, however, is restricted.

Rights to BMC's logos are granted only via a signed, written agreement that restricts the use of BMC's logos to specific BMC-authorized purposes. If you are a partner, more information is provided for you at the following link: <u>Partner Resources</u>.

**1.** There is no need to use the trademark symbols, TM, SM, or ® with BMC's trademarks. Instead use the following trademark attribution statements in close proximity to the use of any of BMC's trademarks.

BMC, BMC Software, the BMC logo, and other BMC marks are the exclusive properties of BMC Software, Inc. and are registered or may be registered with the U.S. Patent and Trademark Office or in other countries.

Helix and other Helix marks are the exclusive properties of BMC Helix Inc. and are registered or may be registered with the U.S. Patent and Trademark Office or in other countries.

**2.** If you use any of BMC's trademarks, ALWAYS use it as an adjective, accompanied by an APPROPRIATE noun, which would be generic descriptor of the product. Use of a trademark as an adjective requires the use of the article "the" prior to the trademark.

Examples:

The BMC Helix Digital Workplace product provides modern self-service for digital workplace.

Customers like the MainView solutions.

NOT BMC Helix Digital Workplace provides modern

self-service for the digital workplace.

NOT Customers like MainView.

The TrueSight solution is effective. NOT TrueSight is effective.

We use the BMC AMI Defender product for enterprise- NOT We use the BMC AMI Defender for enterprise-

wide security analysis. wide security analysis.

The Control-M solution transforms your business with NOT Control-M transforms your business with

workflow orchestration. workflow orchestration.

3. Note the difference between the phrase, "BMC software," and our trade name, "BMC Software, Inc.," "BMC software" is a use of our "BMC" mark in a trademark sense, while "BMC Software, Inc." is a use of our company name. When using "BMC Software" to describe the corporation or place of business called BMC Software, Inc., you are not using BMC as a trademark, but rather are using it as a noun to describe the company. (Did you notice that we used the possessive form in item 1 above when we used the phrase, "BMC's trademarks"? That's because we are talking about the company, BMC Software, Inc. and its affiliates).

4. Do not pluralize the trademark or make it possessive (which would be using it as a noun). Instead, make plural the noun that follows the trademark. (See the example below). BMC's trademarks and service marks are brand names for products or services, respectively. In this Guidelines, when using "trademarks" we also mean "service marks." When using any of BMC's trademarks, a "the" should precede the trademark, and a noun should immediately follow the trademark. This can be as simple as "the BMC software" or "the BMC products".

USE TrueSight products NOT TrueSights

5.	Always use the following trademarks as listed, i.e., with a "BMC" as part of the product name.		
	BMC AMI		
	BMC Helix		
	BMC Atrium		
Other examples can be found at: <u>BMC U.S. Registered Trademarks</u> and <u>BMC A-Z Supported Product List</u> .			d BMC A-Z Supported Product List.
6.	<b>However, do not add "BMC" in front of other of BMC's registered trademarks.</b> The following registered trademarks of BMC (and any others in the Registered Trademark List at <u>BMC U.S. Registered Trademarks</u> should not have "BMC" added i front of them.		
	Control-MMainView	RemedyTrueSight	BMC AMI
	BMC Helix	Cloud Lifecycle Manage	ment
7.	. Do not join individual words in BMC's trademarks with hyphens or join BMC's trademarks to other words, symbols numbers, either as one word or with a hyphen.		
	Example of Bad Usage:		
	BMC-Helix	BMC-AMI	MainView-based
	MainView-solution	TrueSight-approved	

8. Do not abbreviate any of BMC's trademarks, and always use its proper spelling.

Examples:

TrueSight Operations Manager NOT TSOM

BMC AMI NOT AMI

BMC Helix NOT Helix

However, BMC Hedge and BMC Helix IoT Edge refer to the same BMC product and both are trademarks in which BMC claims trademark ownership.

9. Some of BMC's trademarks, such as the MainView and TrueSight trademarks are brand names that are spelled in a special way with distinctive capitalization. The capitalizations are part of the trademarks. Use them as spelled and no other way.

Examples of Bad Usage:

Main-View Mainview MAINVIEW Any other variation that is not exactly the above

True-Sight True Sight TRUESIGHT Any other variation that is not exactly the above

10. Do not combine any of BMC's trademarks with other words to create a new word.

Example of Bad Usage: BMC Discoveryapp

- 11. Never modify or alter any of BMC's trademarks and always use BMC's trademarks in the ways they were intended to be used. Use them to refer to the BMC product, solution, or service associated with that trademark and to accurately describe how your product or service relates to a BMC product or service. Do not use them for goods or services for which they were not originally intended. Do not make puns out of any of BMC's trademarks or portray them in a negative light or use them in poor taste or disparagingly.
- 12. Do not use any of BMC's trademarks in a way that it becomes a synonym for a good or a service.

Examples of Bad Usage:

We like the TrueSights we use.

The customer purchased 100 MainViews.

13. Do not incorporate BMC's trademarks in your company's product name or domain name. Only partners may do so under a written agreement. See <a href="Become BMC Partner">Become BMC Partner</a>. Do not adopt any product name or trademark of your own that could be confused in the marketplace with one of BMC's trademarks. Do not display any of BMC's trademarks in a manner that makes them the visual focal point of your offering. When you are offering your product along with a BMC product, do not display any of BMC's trademarks more prominently or larger than your own trademarks.

#### Changes to these guidelines

BMC reserves the right in its sole discretion to modify these trademark guidelines at any time. BMC reserves the right to conduct quality control inspections on how its marks are used and take action against any use that does not conform to these guidelines. BMC reserves all rights in its trademarks, service marks, and logos. The goodwill derived from your use of any one of BMC's trademarks inures solely to BMC's benefit.

#### **Further questions**

If you have any questions about how to use our trademarks, please contact: trademarks@bmc.com.

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